Great Image

WE CAPTURE LOVE

Customer guide

How to Pay with Maya

A step-by-step guide to paying for your Great Image package online, from choosing your package to receiving your e-voucher.



Pay your way through Maya

Maya account

Pay from your wallet balance

QR Ph

Scan with any bank or e-wallet app

Debit or credit card

Visa, Mastercard or Google Pay

Installments

Split your payment with BillEase

greatimage.com.ph
(02) 8 722 6622
customerservice@greatimage.com.ph

8 easy steps inside

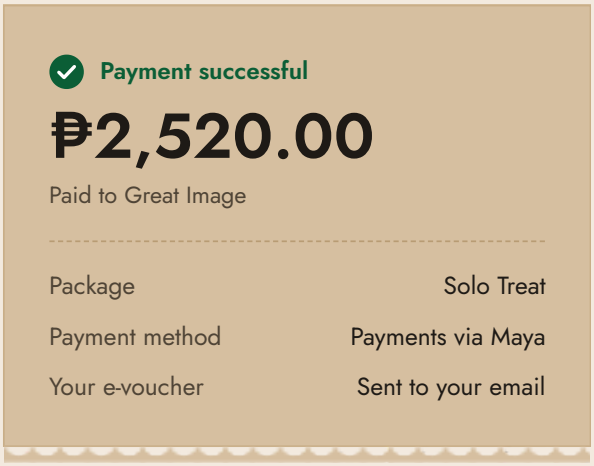
Great Image
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Customer guide

How to pay for your Great Image package with Maya

You can now pay for your online orders through Maya. Use your Maya account, scan a QR Ph code with your bank or e-wallet app, pay by card, or split your payment into installments with BillEase. Here's how it works, from choosing a package to receiving your e-voucher.

Shop at greatimage.com.ph



Ways to pay through Maya

Maya account

Log in to your Maya app account and pay from your wallet balance.

QR Ph

Scan the QR code using any bank or e-wallet app that supports QR Ph.

Debit or credit card

Pay with your Visa or Mastercard. Google Pay is also available.

Installments

Choose BillEase to split your payment into smaller amounts.

Before you start

An active email address

Your e-voucher and order confirmation are sent here.

Your preferred branch

You'll choose the Great Image branch where you'll have your photo session.

Your payment app or card

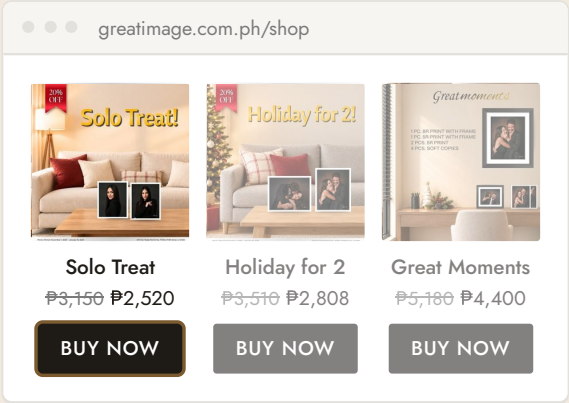
Have your Maya app, bank or e-wallet app, or card ready.

Step by step

The whole process takes just a few minutes. Have your phone or card ready before you start, and go to greatimage.com.ph to begin.

1 Choose your package

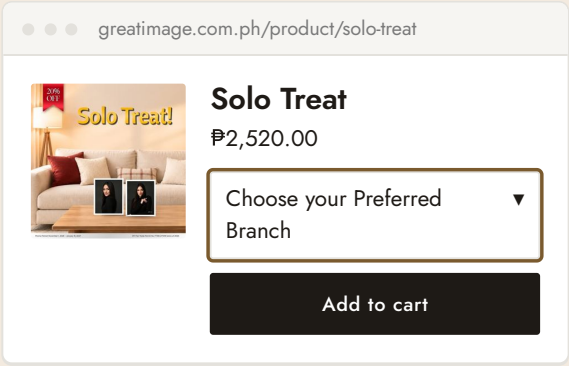
Click **Shop Now** at the top of the website and browse our packages and promos. When you find the one you like, click **Buy Now**.



2 Pick your branch and add to cart

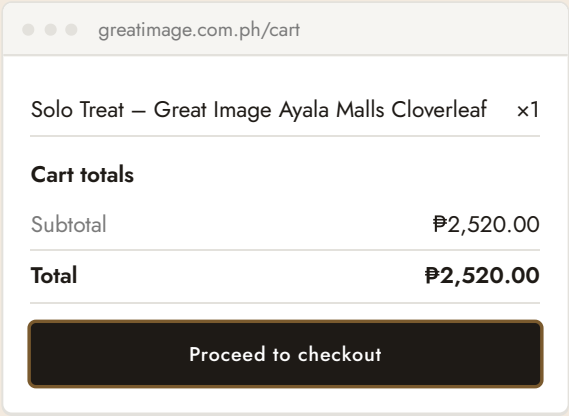
On the package page, choose your preferred Great Image branch from the dropdown, then click **Add to cart**.

> Take a moment to read the Guidelines and Terms and Conditions tabs on the package page. They explain how your e-voucher works.



3 Review your cart

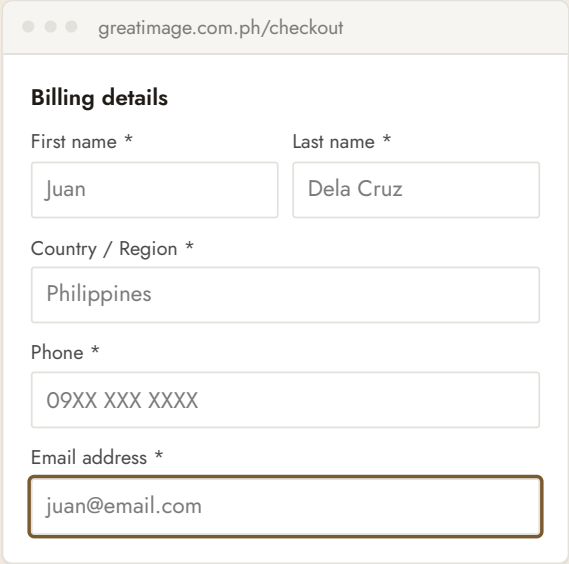
Check that the package, branch and quantity are correct. If you have a promo code, enter it and click **Apply Promo Code**. Then click **Proceed to checkout**.



4 Fill in your billing details

Enter your name, address, phone number and email address.

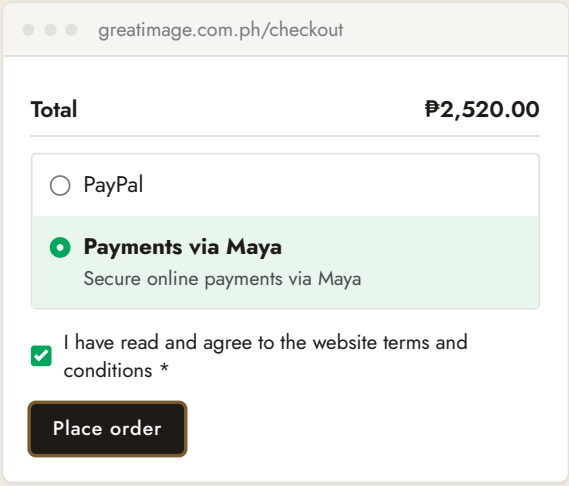
> Double-check your email address. This is where your e-voucher and order confirmation will be sent.



5 Select “Payments via Maya” and place your order

Scroll down to the payment options and select **Payments via Maya**. Tick the box to agree to the website terms and conditions, then click **Place order**.

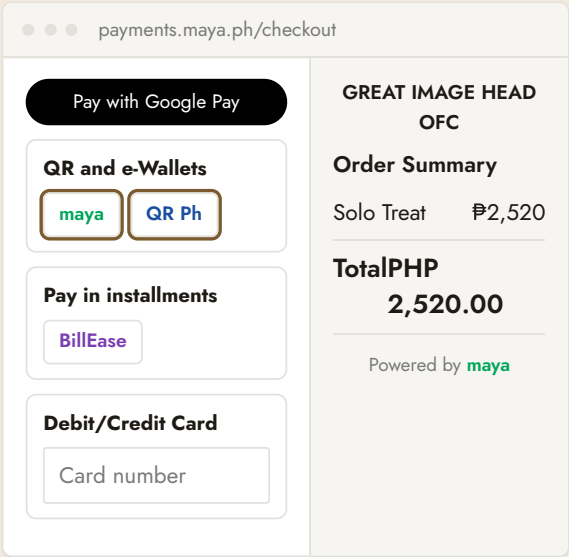
You’ll be taken to Maya’s secure checkout page.



6 Choose how you want to pay

On Maya’s checkout page, your order summary appears with the total amount. Pick one of the payment options:

- **Maya** or **QR Ph** under QR and e-Wallets
- **BillEase** under Pay in installments
- **Debit/Credit Card**, or **Pay with Google Pay** at the top

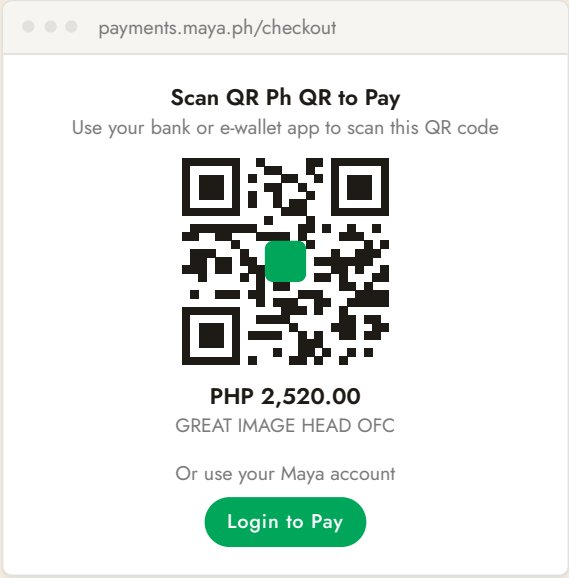


7 Complete your payment

Follow the prompts for the option you picked:

- **QR Ph:** open your bank or e-wallet app, scan the QR code on screen and confirm the amount.
- **Maya account:** click **Login to Pay** and sign in to your Maya account to approve the payment.
- **Card:** enter your card details and complete any verification your bank asks for.
- **BillEase:** sign in or sign up with BillEase and choose your installment plan.

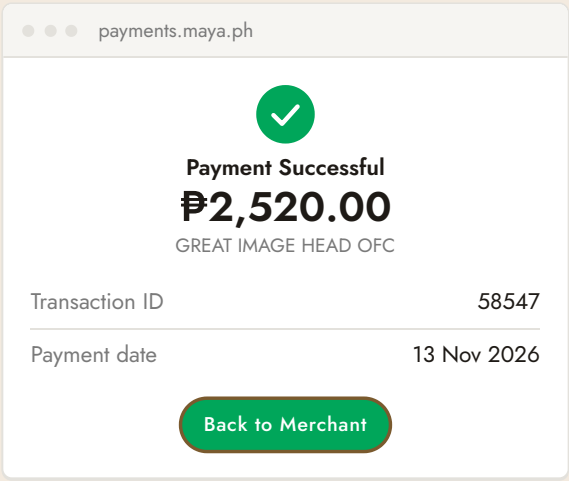
> Keep this page open until you see the confirmation screen.



8 Return to Great Image

Once your payment goes through, Maya shows a **Payment Successful** screen with your transaction details. Click **Back to Merchant** to return to our website.

You'll see the **Order Received** page with your order number. Maya will also email you a receipt.



After you pay

1. Once your payment is confirmed by the Great Image staff, your e-voucher will be sent to the email address you entered at checkout.
2. Call or visit your chosen Great Image branch to book your photo session. Reservations are encouraged.
3. Present your e-voucher at the branch on the day of your session.

Keep your receipt

Save the Maya email receipt and your Great Image order number. You may need them if you contact us about your order.

Didn't get your e-voucher? Check your spam or promotions folder first, then reach out to us with your order number.

Need help with your payment?

Our customer service team is happy to assist. Have your order number ready when you get in touch.

Call us
(02) 8 722 6622

Email us
customerservice@greatimage.com.ph

Customer concerns
gi.customerconcern@gmail.com